



Virginia Beach Mobile Applications Pothole on your street? Street light out? Want quick access to city information or applications? The City of Virginia Beach has two new apps for that called "VB Connect" and "VB Works." Download them via the App Store or Google Play.

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Related Links

Workers' Compensation Claims

- [Virginia Workers' Compensation Commission](#)
- [Human Resources Injury Leave Policy](#)
- [Frequently Asked Questions](#)
- [Retirement Process](#)
- [WC Retirement Option](#)

Workers' Compensation is a no-fault insurance system that compensates employees for on-the-job injuries and occupational diseases. This insurance is a legal requirement in all states within the United States. The basic objective of Workers' Compensation is to provide medical expense reimbursement, temporary income for wages lost and permanent injury compensation to employees injured in the course and scope of employment. When an employee is injured while performing job-related duties for the City, he/she will normally be entitled to workers' compensation benefits.

All reporting of employee injuries is accomplished utilizing the Claims Intake Reporting System. Claims may be entered utilizing the 24/7 phone in system at 855-872-6651, or by logging into the on-line claims intake application <http://caremc.com> at Forgotten Passwords: If you enter the wrong password an option to "Request password" will appear and your password will be sent to you by email if selected. You will have 3 attempts before you are potentially locked out.

If the Claims Intake System is unavailable, the event can be recorded on a DF 25WC form and entered when the system becomes available.

Prior to sending an employee to the panel physician he/she has selected, the employee's supervisor shall issue the employee a properly completed Form No. DF 76, Authorization for Medical Treatment. The employee shall sign the certification that he/she has been offered, and has selected a doctor from the city's Workers' Compensation Physician Panel and shall present this form to the attending physician, who shall complete the bottom portion of the form. The employee shall then return this form to his supervisor immediately after seeing the doctor. This form shall be forwarded to the Department of Finance, Risk Management Division along with all other required forms.

The goal of the Return-To-Work (RTW) benefit program is the safe return of members to transitional or regular employment. [Link to Manual](#)

Risk Management

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